

FREQUENTLY ASKED QUESTIONS + TICKETING PROCESS

General Questions

What are the dress code descriptions for the events?

- Casual: Comfortable nicer looking attire is appropriate: pants, jeans, skirts, and casual business attire etc. Formal, semi-formal and bathing suits and cut-offs are not appropriate.
- Chic Casual: Ladies in nice attire: dresses, slacks, skirts, nice blouse or top, etc. Men in trousers with button up shirts and polos. Jeans (aside from designer), shorts and cut-offs are not appropriate.
- Upscale Casual: Similar to chic, however, a little nicer. Men with jackets but no ties.
- Sunday Church Casual: Something you would wear to religious services. Coats and ties are not required.
- Semi-Formal: Ladies in cocktail attire and suits. Men in coat and tie. Black tie optional.
- Formal: Black Tie.

Where do you park for events?

Parking Lots/Garages are located around downtown Charleston, including directly across from Marion Square on King and Calhoun next to the Francis Marion Hotel. Curb side metered parking is also available on King, Calhoun and Meeting streets. Meters must be paid exact amounts (in change) until 6:00PM, except Sundays.

How do I get around during the Festival?

The Festival does not want attendees to drink and drive. We encourage our guests to take alternative means of transportation if impaired and unable to drive. These include:

- CARTA: www.ridecarta.com

How do I Volunteer for the Festival?

Volunteers are needed in a number of positions throughout the weekend. Recruitment begins in October and continues until the positions are filled. Volunteer orientation takes place in February and Team Captains are selected in advance. If interested in receiving an application, sign up to receive Volunteer emails at www.charlestonwineandfood.com or email contact details to our Volunteer Coordinator Georgia Nettles at Georgia@charlestonwineandfood.com.

How do I become a Vendor inside the Village?

Vendor applications are available for culinary related businesses in mid-August. Vendor spaces are available first to sponsors, then to existing vendors, and then, if available, to new vendors. Space is limited. If interested in receiving an application, send contact information to randi@charlestonwineandfood.com or visit charlestonwineandfood.com and click on "Get Involved."

Where is the best place to stay during the Festival?

Several Hotel Partners offer various accommodation offerings and packages for the Festival. Visit the [Visit Charleston](#) section of the web site for details.

Where is the nearest ATM?

BB&T, the Festival's official bank and Signature Title Sponsor, offers a convenient ATM inside Marion Square throughout the Festival weekend.

What does the Festival benefit?

The Festival is a 501(c)(3) non-profit organization that benefits a variety of charitable endeavors. The Signature Charity for 2012 is Feed the Need and the Emerging Charity is Lowcountry Local First's Incubator Farm and Training Center. The Festival also has established culinary scholarships to benefit students at the Culinary Institute of Charleston, the College of Charleston and the Art Institute of Charleston. All leftover food from the Festival is donated to Crisis Ministries. To learn more, check back soon and visit [About the Festival](#).

Ticketing Questions:

What do you receive with admission to the Culinary Village?

Admission to the Culinary Village provides an adult ticket holder with the following:

- access to the Grand Tasting Tents AT A SET TIME depending on which ticket time you purchase
- guests also receive a commemorative etched glass, free food samples and wine samples in the Grand Tasting Tents (80+ vendors, samples are bite-size and not full meals.)
- ALL DAY ACCESS TO THE FOLLOWING AREAS THE DAY YOU PURCHASE YOUR TICKET (schedule for times of events/tent on the web site under Culinary Village in the fall):
 - The SCE&G Celebrity Kitchen Tent (first come basis for seating; space is limited; no food sampling included at demos; just instruction)
 - Stock Yards Angus Beef and Sterling Silver Outdoor Living/Grilling Area (small samples), complete with a FIJI Water Lounge
 - The Palmetto Cheese Culinary Hub, showcasing specialized food talks and hands-on demos
 - Thermador Cooking Competitions
 - BB&T Lounge
 - Charleston Cooks! Book Signing Tent
 - Whole Foods Market Wine Shop
 - The Festival Retail Tent

What do you receive with a Culinary Village Perimeter Pass?

A Culinary Village Perimeter Pass allows adult ticket holder access to the following tents/areas:

- BB&T Lounge
- Charleston Cooks! Book Signing Tent
- The Palmetto Cheese Culinary Hub, showcasing specialized food talks and hands-on demos
- Thermador Cooking Competitions
- SCE&G Celebrity Kitchen Tent
- Stock Yards Angus Beef and Sterling Silver Outdoor Living + Grilling Area, complete with a FIJI Water Lounge
- Whole Foods Market Wine Shop
- The Festival Retail Tent

NOTE: You do not get access to the Grand Tasting Tents with the Perimeter Pass

What's included in the ticket price for events?

- For Signature Event parties—the Art Institute of Charleston’s Opening Night Party, the Elliot Davis and *Every Day with Rachael Ray Magazine’s* Taco Turf Wars!, The Art Institute of Charleston and Charleston Magazine’s Festival After Hours, Motley Rice LLC and *The Post and Courier’s* Lowcountry Gospel Brunch* and the *Every Day with Rachael Ray Magazine’s* BBQ, Blues & Brew—all food and beverages are included in ticket price. Each of these events includes food stations where guests can go and get small plates from each station. Wine is served at most events, along with water, and sometimes beer, cocktails, tea and coffee. For some events, guests receive a commemorative item such as glassware.
- The Perfectly Paired Dinners (formerly Restaurant Dine-Arounds) is a five-course dinner at a select restaurant with wine pairings, tax and tip included.
- The Soul Food Shuffle includes small plates at several Gullah/Lowcountry restaurants including dessert at the last stop on the shuffle.
- Bubbles & Bites includes two hours of sampling various bubbles and small bites at The Restoration on King hotel. Cocktails and sweets will be available as well.
- The Beer Dinners are a five-course dinner at a select restaurant with beer pairings, tax and tip included.
- The Cocktail Dinners are a five-course dinner at a select restaurant with cocktail pairings, tax and tip included.
- The Early Spring Harvest Luncheon includes welcoming cocktails and hors d’oeuvres, a three-course luncheon with wine and spirit pairings, tax and tip included.
- The Luncheons are a three-course luncheon at a select location with wine pairings, tax and tip included.
- Pinot Envy Uncorked! includes a variety of pinot wine tastings and several food stations.
- The Winemaker Private Home Reception allows access to a private home where guests can enjoy wine tastings from a featured wine maker, along with passed hors d’oeuvres.
- Southern Foodways Alliance Presents “Ode to Goat” is an oyster roast served as a communal-style feast with beer or apple cider. Price includes a commemorative item. A shuttle option from downtown is available.
- The Shop, Sip + Savor event (formerly King Street Sip & Stroll) includes various beverage tastings at each of the stores along with gourmet food nibbles.
- The Celebrity Author Reception includes gourmet hors d’oeuvres and select wines.
- Charleston Harbor Resort & Marina’s Wine Around the Garden features winemakers throughout the grounds of Middleton Place pouring wine samples and then at 1:00PM, guests can gather in the Pavilion to enjoy lunch at four food stations and wines being featured. Shuttles from downtown Charleston are available. Please note: this event is not handicap accessible.
- Vineyard Voyage includes wine sampling from several wine stations and food by SpiritLine Cruise at various stations.
- Charleston Harbor Resort and Marina’s Big Bottles Tasting + Auction features wine stations pouring wines along with some small samples of popular food pairings.
- The Culinary Institute of Charleston’s Beverage Seminars feature a taste from each of the beverages being highlighted at seminar. Some seminars include food tastings if promoted along with the event.

- Food + Wine with a View is a five-course dinner at a private penthouse with wine pairings, tax and tip included.

**The Brunch will be served directly to guests at their assigned restaurant's table and features 3-courses.*

Are there assigned seats for events?

Most events are open seating without assigned placement. The following events guests will have a seat assigned upon arrival: Lowcountry Gospel Brunch (at the selected restaurant section), Perfectly Paired Dinners (formerly Restaurant Dine-Arounds), Food + Wine with a View, Luncheons, Beer Dinners and Cocktail Dinners.

Are kids allowed at events?

No. All Festival events are 21 and older and no children and infants (in strollers or carriers) are allowed to attend any Festival event.

What is the process for receiving tickets once they are ordered?

Each ticket holder will receive a confirmation email immediately after the order is placed that provides a link to download and print a copy of a unique bar code confirmation receipt. Please print your ticket receipt(s) out and bring them to each event you purchased ticket(s) to attend. This receipt will be scanned on-site at stations located near the event entrance. You will receive a wristband to gain access into the event once your receipt is scanned. For the Shop, Sip + Savor event, guests come to the scanning stations located near the Ticketing Tent in Marion Square Park (or assigned location on King Street) and receive a wristband for the event or at pre-determined promoted locations.

The following events do not require a wristband and you go directly to the event location. Your name will be on the guest list: The Luncheons, Wadmalaw Farm-to-Table Excursion, Perfectly Paired Dinners (formerly Restaurant Dine-Arounds), Food + Wine with a View, Beverage Seminars

The following events you go directly to the venue and receive your wristbands on location: Vineyard Voyage, Pinot Envy Uncorked, Wine Around the Garden, Bubbles + Bites, Celebrity Author Reception, Beer Dinners Cocktail Dinners and Winemaker Private Home Reception.

ATTENTION, DO NOT COPY YOUR TICKETS! All tickets will be scanned for authenticity and only the first ticket will be converted to an event wristband.

However, if you damage, misplace, or stain your printed ticket, you may print another copy of your ticket at any time by following the instructions in your email receipt.

How do I reprint my ticket?

You can reprint your ticket by clicking the link on your original confirmation email and following the instructions given.

Will an event sell-out?

Most events sell out before the actual weekend. All events are limited and the Festival encourages all interested guests to purchase tickets in advance to ensure attendance. To be added to the Waiting List, email Troy Watts at troy@charlestonwineandfood.com

Are tickets refundable?

Tickets are non-refundable and non-transferable. All events take place rain or shine.

How will I know which house I will go to for the Winemaker Private Home Reception and La Dolce Vita Luncheon?

Two weeks before the Festival, Winemaker Private Home Reception ticket holders of the event will receive a personalized invitation to the particular home, with directions (*for reception only*). La Dolce Vita Luncheon participants will receive instructions via email.

How do I request to sit with someone at a particular event?

When buying tickets on our website, you will be asked to enter the names of the parties you request to be seated with for the following events: Luncheons, Beer Dinners, Cocktail Dinners, Hominy Grill Dinner, Sustainable Seafood Dinner, Perfectly Paired Dinners and Food + Wine with a View. All other events are general admission without reserved seating.

What do I do if I have a food allergy?

When buying tickets on our website, you will be asked if you have any food allergies for the following events: Luncheons, Beer Dinners, Cocktail Dinners, Hominy Grill Dinner, Sustainable Seafood Dinner, Perfectly Paired Dinners and Food + Wine with a View. The chefs at these events will do their best to accommodate your special dietary needs, but we emphasize this is only a request. All other events are not able to accommodate any special dietary needs or food allergies.

How is the official Festival Poster selected?

The Festival does a call for entries for this competition in the Summer with a deadline in early Fall. Graphic Designers and Artists are encouraged to submit their original artwork to be considered for the competition. For more information email Zach@charlestonwineandfood.com

How do I donate to the auction?

How do I get involved in the Festival?

- For information about Sponsorship, email Troy@charlestonwineandfood.com
- For information about donating product to the Festival, email Sara@charlestonwineandfood.com
- For information about becoming a vendor in the Culinary Village or become a culinary participant in an event, email Randi@charlestonwineandfood.com
- For Marketing and Media questions, email Ashley@charlestonwineandfood.com
- To donate for our 2012 Charity Auction, email Troy@charlestonwineandfood.com
- To volunteer for the Festival, sign up for email updates to receive our Call for Volunteers, or email Georgia@charlestonwineandfood.com
- For information about advertising with the Festival, email Ashley@charlestonwineandfood.com

- For information on our Friends Program, email Troy@charlestonwineandfood.com

How can I purchase Festival merchandise?

Festival merchandise is available at the Culinary Village during the Festival weekend at the Festival Retail Tent. Anytime during the year, you can visit the [Shop](#) section of the website for all your BB&T Charleston Wine + Food memorabilia and gear!